

SHIPPING POLICY

Order processing time: please allow up to 3 days for processing and 3-7 business days for shipping for all our orders. Our warehouse is closed and does not process or ship orders on Saturday and Sunday or major US holidays. Orders placed after 12 PM PST will be processed the following business day. Customers will be notified when their orders are shipped and will receive a tracking number.

It is the customer's responsibility to ensure that all Suite/Apt/Unit numbers and respective abbreviations are listed at checkout and proofread the correct shipping address before finalizing your order. If you realize you have input the wrong address, please email us at sales@kelb-beauty.com and we will make the necessary corrections if your order is still processing. Once the order has been shipped we will not be responsible for the wrong address.

International Shipping

KelB Beauty is not responsible for any additional taxes or duties that are charged by your country. Due to different customs processing times of your country, we cannot provide you with an exact timeframe for delivery.

Carrier Info

All orders are processed by UPS, Fedex or USPS.

Once an order has shipped by USPS /UPS /FEDEX KelB Beauty is no longer responsible for lost or stolen packages. Please contact the relevant shipping company to file a claim using your tracking number for your order.